

When you attend a Face to Face appointment at Level 2, please follow the guidelines below. These are in place to keep everyone safe and reduce the risk of any possible exposure.

**GREYMOUTH OFFICE**

**If unwell, stay home**

If you are experiencing cold or flu-like symptoms, please phone us and we’ll reschedule your appointment or move the appointment online if possible.

**Wear a mask**

Please wear a mask while you are at the PHO and during your appointment. If you forget, we can provide one. If you have a condition that prevents wearing a mask, we can see you online instead. If you are hearing impaired, please let us know.



**Scan the QR on arrival**

Scan in when you arrive using the COVID-19 Tracer app. We will also sign you in manually.



**Use hand sanitiser**

Use hand sanitiser when arriving and leaving.



**Social distancing**

Maintain social distancing of 2 metres where possible while queuing or sitting in the waiting area.



When you arrive, please make your way upstairs. When you are ready, please ring the **doorbell** to notify the staff that you have arrived.

**Thank you**